

Automotive Monitoring Arrivals to Service and Workshop



Interaction of the arrival technician with customers upon their arrival at the dealership. Instant view of the history of the vehicle immediately upon arrival at the showroom. With the aid of modern fully digital IP cameras you will be able to monitor vehicle arrivals at your

service and get an invaluable supervising assistant for your workshop, all with an online connection to your DMS (Dealer Management System) solution. The big advantage here is the simple installation and easy extensibility of IP cameras with the use of your existing computer network.

What can you expect from Monitoring Arrivals to Service and Workshop?

Quick and easy vehicle identification

With the aid of licence plate recognition you will have complete information about a vehicle from the moment of its arrival into service: its owner, service history,

vehicle purchase history of the owner and their current obligations and debts. The application itself detects whether the customer had a service booked with

the aid of the scheduler and automatically triggers a vehicle arrival. The success of the vehicle licence plate recognition is close to 100%.

Service operations under control

If you want to have full control of the processes associated with service operations then the Workshop Monitor is your best helper, providing reliable supervision of your service operation.

At any given moment you will know the status of all currently open service orders. The camera captures the license plate of the vehicle not only on arrival and departure from the

workshop, but also during maintenance work in the workshop and when on the lift. No more service operations going unrecorded in your DMS.

More efficient scheduling of service orders in the workshop

Thanks to the monitoring and reporting of workshop load you can allocate and organize

vehicle arrivals better and more efficiently and thereby avoid unnecessary

stoppages. You will be able to utilize the capacity of the workshop to 100%.

Checking recorded work in the system against actual state

Analysis and reporting make it possible to compare the time reported by the mechanic with the period

over which the vehicle was in the workshop. The application assesses all arrivals at the workshop

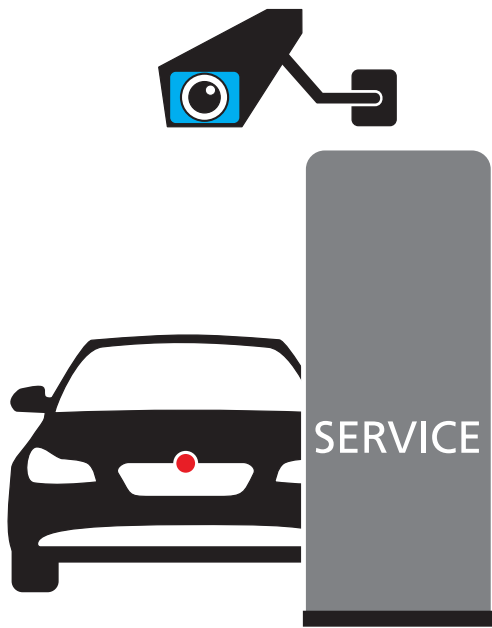
irrespective of orders in the DMS and allows their number to be monitored.

Ability to connect to any DMS

Thanks to its universal interface this product can be quickly and easily integrated

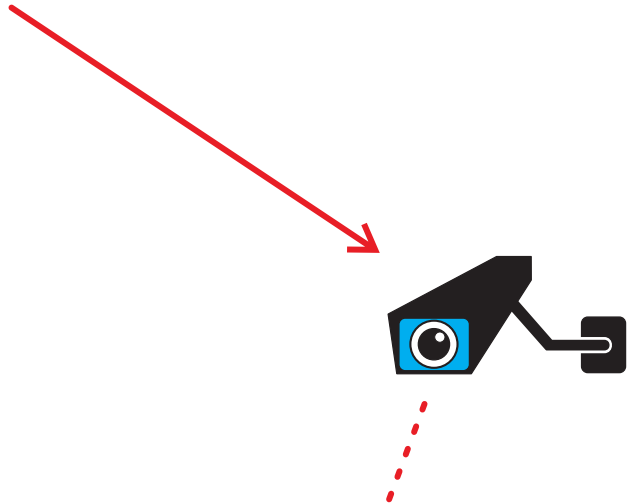
into any DMS system that your company uses. This option also allows quick

and easy implementation of future changes into the product.



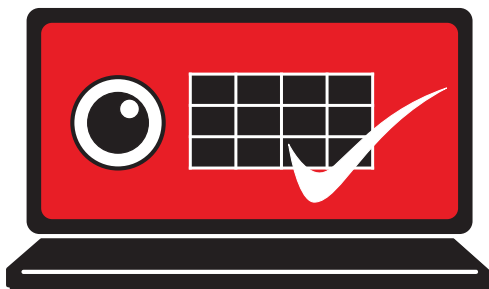
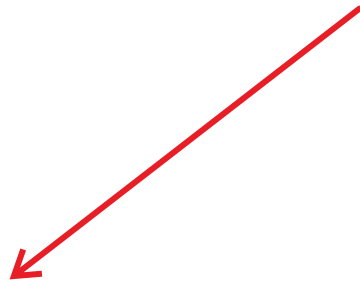
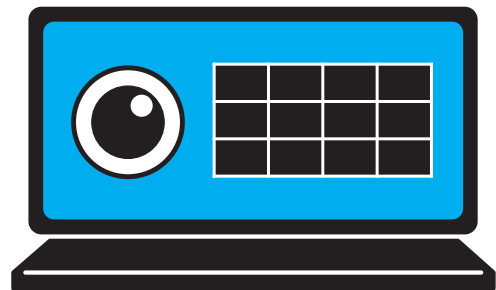
Camera system

- licence plate recognition upon arrival at service
- licence plate recognition upon arrival at workshop



Application server

- licence plate recognition
- customer lookup in the DMS
- information sent to the arrival technician's station



Client station

- vehicle information

Main benefits of the system

<ul style="list-style-type: none">• Significant work time saving for service arrival workforce.		<ul style="list-style-type: none">• Identification of vehicles in the workshop for which there are no corresponding service orders.
	<ul style="list-style-type: none">• Interconnection of DMS system with service.	
<ul style="list-style-type: none">• Automatic display of customer/vehicle information upon arrival at service.		<ul style="list-style-type: none">• Full overview of where the vehicle is located in the workshop.
	<ul style="list-style-type: none">• Current overview and status check of service work.	
<ul style="list-style-type: none">• Easy vehicle identification by licence plate.		<ul style="list-style-type: none">• Cost-effective acquisition and installation of a camera system.
	<ul style="list-style-type: none">• Monitoring and reporting of workshop workload in connection with arrival at service.	
<ul style="list-style-type: none">• Monitoring of vehicles that are not registered in the DMS system.		<ul style="list-style-type: none">• Minimal operating costs.
	<ul style="list-style-type: none">• Comparison of the time reported by the mechanic compared to the period over which the vehicle was in the workshop.	



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