



Health Care Solution

HEALTH CARE SOLUTION

- > Operational management of health care facilities is a set of interconnected modules that allow easy management, process optimization and management outputs required for effective management of a health care facility (hospital, clinics, etc.).
- > The management of a health care facility operation is built on Microsoft Dynamics NAV. In this way the clear communication is ensured with all other Microsoft products (CRM, Outlook, Excel, Word or Access). Thanks to the openness of technical interfaces the solution can be easily incorporated virtually in any existing information system of the organization.

How does the system works in selected areas

HealthCare Controlling

Specialized module comprising Finance Management, Asset Management, Inventory Records, Purchase and Sale of Materials, Reporting, Budgeting and Controlling and supporting Management Decision Making of the Health Care Facility. A number of other special components can be connected to the specified core – see below.

Finance and controlling

The complete accounting records including the creation of financial reporting and analyses, recording and VAT reporting, cash management and bank accounts management (including e-banking). Asset records can be operated independently, or it can be complemented with more sophisticated tools for managing and maintaining fixed assets.

The Controlling module contains comprehensive processes of planning financial indicators related to health activities (financial plan, planning of performance, points, days of treatment, ratios, ...). The planning is always variant and the data can be provided from various health care systems. The controlling includes the management accounting and reporting for middle and top management.

Inventory, purchase and sale

The inventory module keeps track of goods and materials, monitors their value in the warehouse, purchasing processes from request via purchase order and receipt through the issue in the department (or even sales to other entities). The system works with uniform dials and manages any number of warehouses. In the area of purchase – the supplier purchase and sales ledger and processing of all documents related to supplier (orders, invoices, proforma invoices, credit notes, payments), as well as the evidence of supplier prices and the system of suppliers evaluation are managed in the supplier records. The Sales Module records customers (insurance companies, self-payers and other customers), their ledgers and all related documents, as in the shopping section. With the selected group of customers it is possible to automatically generate reminders or issue penalties.

Payroll and Human Resources

Human Resources and Payroll Module is a comprehensive information and process system that covers the management of human resources in the organization and fully supports the legislation of a given country. It includes agendas for the support of payroll processing, production of obligatory and management reporting, creating of statistics and management of personnel processes.

Document control

The Document Control Module allows you to manage documents throughout their life cycle (creation, sending, processing, approval, archiving, etc.). The solution includes the document service, central archiving, approval of documents based on information obtained from documents and set approval processes. The publication of documents is implemented on the Intranet for respective categories of users, the solution includes the support of processes of document shredding.

Intranet Portal

Within the internal portal of the organization both its own intranet (employee web) and through links, also other systems, such as the requisition system, learning management system, the system for the approval of documents, outputs from the management system, reports from individual operating systems, etc. are operated. The Intranet provides an access to a range of information and data in a uniform and simple web browser environment.

MIS (Management Information System)

MIS Module database is a so called data warehouse, to which data from operational systems (economy, NIS etc.) are stored on a regular basis. Above this data warehouse multidimensional views (so called data cubes) are created, which contain data on important indicators according to the definition of management system users. Thus on one place there is the accessible accumulated information from several different systems for facility managers - directors, deputies, senior consultants, head doctors, head nurses, etc. The data can be displayed in a well-arranged way in tables or charts, and if necessary they can be displayed in more detailed views of selected information.

ServiceDesk

The ServiceDesk is a product that logically extends the family of WEBCOM system products in the area of business solutions. ServiceDesk, as an application of ECM - Enterprise Content Management - type enables transforming normal user routine operations to active organized processes in a way that brings the methodology of the individual acts in the activity of the users including process management according to individual needs of the user organization. The ServiceDesk is an online system for efficient management of different types of requirements. One group of users (Submitters) enter the requirements, while the second group (Solvers) take the specified requirements over and solve them. A Solver may request a task clarification through the ServiceDesk or communicate a variety of additional information. Similarly, the Submitter can communicate via this system. The ServiceDesk registers all the communication, it displays it in a well arranged way and also informs on all changes. Once the request is handled, the Submitter has the option to accept it or to return it for completion. The ServiceDesk helps streamline and simplify work processes of the organization.

SmartProject

WEBCOM is bringing a new software tool - SmartProject - ensuring efficiency and standardization needs in the area of supply management in a modern company. SmartProject is a web application that is used to share information of project teams. The Smart-Project allows each worker clearly and at one point it follows the requirements that are placed upon him/her during the project implementation, to save the project documentation and to create tasks for their co-workers. The SmartProject solution brings the central and cross-sectional monitoring of all documentation and communication with individual projects to Project Managers.

Microsoft Dynamics NAV – WorkFlow

A key and often decisive factor for reducing costs and increasing competitiveness of companies in the market is the speed and portability, with which the company is able to solve its own administrative processes. The superstructure solution to the corporate information system of Microsoft Dynamics NAV - WorkFlow – by WEBCOM delivers increased efficiency of internal processes of companies. Using Microsoft Dynamics NAV - Workflow product increases the quality and accuracy of processed data, strengthens control mechanisms in a company and increases the speed of information processing in selected processes.

Main benefits

- Effective operation – we have many years of experiences with the implementation of the system for health care facilities. We know the scope and specific requirements of the health care in detail. All is set for the smooth running of the system.
- Easy management and process optimization.
- High quality outputs for correct management decisions.



REFERENCES



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You will be convinced by our **RESULTS**
